

***SPAIN***

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*The information in this guide is based on what was available at the time of writing, and we are therefore not liable for any misprints, omissions or changes that might have taken place.*

## **Introduction**

A big country with a population of about 39 million people, Spain comprises part of the Iberian peninsula (mainland) and the Balearic and Canary Islands. There is enormous variety amongst its regions and islands; the legacy from the days of different kingdoms allows for different cultures, cuisines and languages. There is also a very varied physical geography: green fields in the north, mountains such as the Pyrenees, shared with France, windswept plains and sierras (mountains) in the Centre, and beaches all along the Spanish coast, the Balearics and Canary Islands.

Languages different from Spanish are spoken in several regions, such as Catalunya, Galicia and the Basque Country, which are all officially bilingual.

Madrid, the capital in the heart of the Iberian Peninsula, is a green and modern city with a vibrant café life and is the home to extensive painting collections in the Prado Museum, amongst others.

For architectural interest visit Cordoba, Sevilla, Toledo, Salamanca and Barcelona.

The Balearic Islands (Mallorca, Ibiza, Menorca, Formentera) are primarily for sun and beach holidays, the most varied island of which is Mallorca, which preserves much of its beauty despite the annual influxes. Although there are frequent ferries from the mainland to the Balearic Islands, from the point of view of access it is much easier and not much more expensive to take a flight.

The volcanic Canary Islands (notably Tenerife, Las Palmas, Lanzarote and Fuerteventura) are known mainly as winter sun destinations since they lie off the coast of Africa and enjoy a good climate all year round.

The main tourist season is between Easter and October, but it should be noted that the cities can be hot in high summer.

The currency of Spain is the peseta, made up of notes of 1000, 2000, 5000 and 10000 pesetas.

Since it is not possible to do justice to all the attractions of Spain in a guide of this size we suggest you complement this with a mainstream tourist guidebook and/or contact the national tourist offices listed under Section 8 for free maps and brochures.

### **Telephone numbers:**

All the numbers listed in this guide are valid for calling from within Spain. To call from outside, dial your international exit code, followed by 34, then delete the 9 before the district codes.

## **Section 1: General Overview**

According to a survey conducted in 1986 by the Spanish National Institute of Statistics (INE), 15% of the Spanish population has a condition which impedes his/her activities. However, the problems faced by disabled people are still seen as the object of special treatment, and the full integration of disabled people into society seems to be regarded as a long-term objective rather than an immediate obligation. Furthermore, attention to disabilities begins with areas such as rehabilitation and education, with the result that the public authorities tend to consider leisure, free time and travel as somewhat secondary. Nevertheless, in 1991 the Ministry of Social Affairs increased its budget devoted to elderly and disabled people by 10.5% with respect to 1990, and the administrations of the Autonomous Communities have appreciably improved their activities in raising awareness and have made more resources available over the past five years.

The needs of disabled people, however, are rarely mentioned in travel-related publications.

This report was compiled on the basis of documentation requested in a letter sent to the Councils for Social Well-Being and Tourism of all the Autonomous Communities, the municipal councils of the major tourist centres, and all the Federations for Disabled Persons in Spain. The material used only includes the answers from these organisations.

Disability affairs are dealt with, principally, by the Ministry of Social Affairs and, more specifically, by the Instituto Nacional de Servicios Sociales (INSERSO). Address: INSERSO, Guinzo de Limia 58, 28029 Madrid, Tel. 91.3477000.

### **Specialists in the Field of Travel and Disability**

Confederación Coordinadora Estatal de Minusválidos Físicos  
COCEMFE  
Att: Manuel Job Plaza  
Eugenio Salazar, 2  
28002 MADRID  
Tel.: 91- 413 80 01

Confederación Española de Federaciones y Asociaciones  
Pro Personas Deficientes Mentales  
FEAPS  
Att: Sr. D. Paulino Azúa  
General Perón, 32 1º  
28002 MADRID  
Tel.: 91-556 74 13

FUNDACION ONCE  
Att: Sr. D. Miguel Segarra  
Administrador  
C/ Sebastián Herrera, 15 5ª  
28012 MADRID  
Tel.: 91-597 47 27

FIAPAS  
Nuñez de Balboa, 3  
28001 Madrid  
Tel.: 91-572 51 49

Fundación ANDE  
Rafaela Ibarra, 75  
28026 Madrid  
Tel.: 91-578 34 78

Confederación Nacional de Sordos de España  
Alcalá 160  
28028 Madrid  
Tel: 91 356 58 32

Asociación Española de la Lucha Contra la Poliomieltis  
ALPE  
Casarrubuelos, 5  
28015 Madrid  
Tel.: 91-448 08 64

Federación de Entidades Colaboradoras del Minusválido  
Federación ECOM  
Avda. Gran Vía de les Corts Catalanes, 562 Pral. 2ª  
08011 Barcelona  
Tel.: 93 - 451 55 50

Organización PIMS  
Sr, D. Manuel Jiménez Hernandez  
Isla de la Cartuja  
Puerta de la Barqueta, s/n.  
41092 Sevilla  
Tel: 95- 446 04 04  
Fax: 95- 446 22 56

PIMS, a non-profit-making organization, is currently developing the Service for Attention to Disabled Persons in Seville - specifically, in the La Cartuja-Park of the Discoveries. This service provides assistance for visitors to the park, as well as information on Accessible Tourism in Andalusia (and, occasionally, in the rest of Spain).

DIRECCION GENERAL DE TURISMO DE CASTILLA-LEON  
Ntra. Sra. del Monasterio del Prado  
Autovía Puente Colgante, s/n  
47071 Valladolid.

OFICINA DE INFORMACION TURISTICA  
Avda. Litoral, s/n (Frente al Hotel Troya)  
Santa Cruz de Tenerife  
Tel.: 75 06 33

See also Section 8 "Useful Contacts".

## **Section 2: Tour Operators, Travel Agencies & Information Services.**

There is a network of general information points known as "Tourist Offices" (Oficinas de Turismo), which are located in all places of interest in the country. The information supplied is not particularly aimed at disabled people and depends on the Autonomous Communities and municipal councils in question.

Like other associations, the Services Centre of COCEMFE (National Coordinating Confederation of the Physically Disabled in Spain), has been organising trips for all physically disabled people since 1987. Group holidays are organised each year.

It is difficult to find a tour operator in Spain which deals with the whole country or which has inspected accessible accommodation in its programme.

### **Centro de Servicios de COCEMFE**

Eugenio Salazar, 2  
28002 Madrid  
Tel.: 413 80 01  
Fax: 416 99 99

### **Tour Operators & Travel Agencies**

#### **Viajes 2.000**

Pº de la Castellana, 228  
28046 Madrid  
Fax: 91- 314 73 07

Asunción,s/n-Edif.Presidente,Blq.C1  
41011 Sevilla  
Tel.: 95- 428 11 77  
Fax: 95- 428 27 08

Aragón, 208-210  
Barcelona  
Tel.: 93 - 254 85 02

Consell de Cent, 305  
Barcelona  
Tel.: 93 - 451 65 64

#### **Central Reserva Costa del Sol**

Tel.: 952-38 49 22

#### **Nouvelles Frontières**

Sr. D. De Pablo Vera  
Fray Diego de Cádiz, 18  
41003 Sevilla  
Tel.: 95- 490 39 11

#### **Central de Reservas de INTURJOVEN**

Pastor y Landero, 19  
41001 Sevilla  
Tel.: 95 422 51 71

## **Section 3: Transport**

### **Hire of Adapted Cars**

HERTZ rents out cars which have been adapted to meet the requirements of people. These are Ford Fiestas and Ford Escorts which can be driven with hand controls (the company does not provide for any other kind of disability), and the cars are only available from agencies in Barcelona and Madrid.

HERTZ  
Jacometrezzo 15, 4e  
28013 Madrid  
Tel. 91- 5421000

The other major car hire company in the country, AVIS, is considering the possibility of adapting some of its vehicles shortly, and in the meantime performs alterations "to order" with several months' notice.

AVIS  
Agustin de Foxa 27  
28036 Madrid  
Tel. 91-3480100

### **Parking**

There are regulations concerning parking spaces reserved for people with reduced mobility in each municipality. However, it is necessary to acquire an identification plate specifying disabled status and registration in each of the municipalities where such regulations exist.

### **Fare Concessions**

Coach firms have special tariffs for elderly and disabled people, but this is only for locals.

### **Special Buses and Coaches**

There are no special intercity coaches other than those provided by the disabled persons' associations (ONCE, ONCE Foundation, COCEMFE, ALPE), and the INSERSO for its holiday activities (however, this is usually done in agreement with the associations).

There are now certain private initiatives.

Autobuses RONCERO could be mentioned as some of their coaches can accommodate people in wheelchairs or with reduced mobility. These coaches are equipped for the safety and comfort of passengers.

The SPANISH RED CROSS also has a bus service for disabled people. For instance, in Madrid, the Red Cross Provincial Assembly has a number of adapted minibuses which can be used for day trips or weekend excursions.

Finally, further to an agreement with COCEMFE, one company, COTAPSA, manufactures and distributes hydraulic platforms specially designed to enable disabled people to get into vehicles. The manufacture and distribution are performed under an English licence. COTAPSA also sells devices which clamp and anchor wheelchairs in public and private vehicles, as well as anchoring devices, safety cranes, headrests, safety belts, etc.

### **Andalucía**

Trans. LEIVA (Fuengirola, Málaga):	Tel.: 908 65 88 01
ALSA (Sevilla):	Tel.: 95 - 425 67 44
TRAPSA (Sevilla):	Tel.: 95 - 451 63 69

### **Baleares**

CRUZ ROJA (Palma de Mallorca):	Tel.: 971-29 50 00
Transporte MT (Palma de Mallorca):	Tel.: 971-29 57 00
RAMIS (Palma de Mallorca):	Tel.: 971-75 03 43
TRAPSA (Palma de Mallorca):	Tel.: 971-13 16 57

### **Canary Islands**

CRUZ ROJA (Santa Cruz Tenerife):	Tel.: 922-28 10 31
VENTURA TRANSFER (Tenerife)	

### **Cataluña**

AMIBUS (Barcelona):	Tel.: 93-408 65 83
Transportes RAVIGO: (Barcelona):	Tel.: 93-300 53 00
Transportes SAGALES (Barcelona):	Tel.: 93-865 04 00
T.C.C.(Barcelona):	Tel.: 93-415 60 20
Transportes BARBA (Barcelona):	Tel.: 867 10 38
TUCSAL (Barcelona)	

### **Castilla-La Mancha**

Transportes RONCERO (Toledo):	Tel.: 925-47 57 46
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### **Castilla-León**

AUVASA (Valladolid):  
CRUZ ROJA (Valladolid):

Tel.: 983-33 03 59  
Tel.: 983-35 33 18

## **Rail**

In April 1989, an agreement was signed between the Royal Foundation for Care for and Attention to Disabled Persons and RENFE, meant to provide people with reduced mobility with easier access to railway services.

The high-speed A.V.E. train on the Seville-Madrid line was inaugurated in 1992, and both the main stations (Madrid, Ciudad Real, Cordoba and Seville) and one of the coaches in each train are accessible to disabled people.

The same applies to the TALGO train (the stations of the main cities in Spain and one coach per train are accessible).

Both the Sants (Tel.: 93-409 38 55) and Francia railway stations in Barcelona also provide an escort and wheelchair service for disabled people.

Train travel for blind people and a companion or guide dog is governed by an international agreement: the blind traveller pays the normal train fare and the companion/guide dog travel free of charge, but the ticket must be bought in the country of residence.

## **Air**

IBERIA provides over 20,000 services a year to passengers with reduced mobility (this only includes passengers in wheelchairs).

Besides such services, IBERIA also offers a service known as RED JACKET free of charge, in which passengers are assisted from the time they arrive at the airport and check-in until they are settled in their seat on the plane; and also from the time of landing until the passenger leaves the airport building. Red Jacket staff are on hand at airport information desks.

IBERIA reservation number: Madrid 91.5878100/91.5874736, Fax 91.5874741.

Iberia has produced a small information leaflet for "Passengers with reduced mobility", which includes advice for the trip. This is available from the airline's sales offices.

Also, according to data from the National Airport Organization, any work carried out on a Spanish airport must now include the removal of architectural barriers. Further to its recent remodelling, Barajas Airport (Madrid), is now entirely suitable for disabled people. The same applies to El Prat (Barcelona), Menorca, Seville, Palma de Mallorca, Bilbao, Malaga and Reina Sofia (Tenerife).

## **Accessible Urban Transport**

### **Buses**

A number of major Spanish cities, including Madrid, Bilbao, Valencia, Barcelona, Zaragoza and Santander have buses or microbus services suitable for disabled people.

From 1995 onward, 25 special buses will be running on three regular routes in Madrid.

In Barcelona, there are "low-floor" city buses running on 9 routes. Although not all of the buses on these routes are adapted, those that are do pass at regular intervals and reasonably often. There is also the "Aerobus", which links the city with El Prat Airport and is accessible to disabled people (for further information call 93-412 00 00).

In Zaragoza, there is a special bus which can carry 16 passengers. Suitable minibuses also perform a "door-to-door" service in Valencia, Alcoy (in the province of Alicante) and Santander (i.e. these do not operate on regular routes).

For further information on transport for disabled people in Zaragoza:

FAMI-Zaragoza  
Honorio Garcia Condoy, 23 B°  
50007 Zaragoza  
Tel. 976.253448

## **Taxis**

Many municipalities have shown interest in purchasing special taxis. The Association for Disabled Persons has played a decisive part in this.

In May 1990, the ONCE Foundation and the automobile multinational NISSAN Motor Ibérica presented a prototype for a taxi for the normal or customised transport of disabled persons, known as Eurotaxi.

In 1991, 125 Eurotaxis were brought into use in Granada, Barcelona, Madrid, Seville, Valladolid, and other cities. In 1992, special taxis also appeared in Vitoria, Tarrasa, Jaen, Alicante, Lugo, Segovia, Murcia, Puerto de Santa Maria, Manresa and Las Palmas de Gran Canaria.

Special taxi services can be requested by calling the following numbers:

Madrid	Tel. 91 547 8200/547 8500/547 1059
Barcelona	Tel. 93 358 1111
Fuengirola (Malaga)	Tel. 95 247 1000
Puerto de la Cruz (Tenerife)	Tel. 908 109857
Palma de Mallorca	Tel: 971 40 1414

In the other Autonomous Communities, special taxis are available from ordinary radio-taxi services.

**Taxi passes:** there are no generic regulations in Spain for the issue of taxi passes to disabled users. Persons requiring this type of service should contact the Social Services, Integration or Social Well-Being offices of the various Autonomous Communities. Special cards can be used instead of cash to pay for taxi services.

## **Underground Transport**

Underground trains are undoubtedly one of the fastest and cheapest ways of getting around a large city.

Newly created lines will be accessible to disabled people, and one or two of the others will be converted and made accessible each year.

The Metro Service, now being built in Valencia, has been designed to be accessible to disabled people.

## **Wheelchair and Equipment Repair**

Centro Estatal de Autonomía Personal y Ayudas Técnicas (CEAPAT)

Los Extremeños, 1, 28038 Madrid

Tel.: 778 90 61

Other regional addresses for wheelchair and equipment repair:

### **ANDALUCIA**

Provincia de Sevilla:

IDEO

Virgen de Luján, 19

41011 Sevilla

Tel.: 95-427 04 65 Fax: 95-427 32 35

### **ASTURIAS**

Provincia de Asturias:

DISTRIBUCIONES M.S.

22012 Oviedo (Asturias)

Tel. 98- 511 33 20

### **CATALUÑA**

Provincia de Barcelona:

EUROCOM ORTOPEDICA, S.A.

08224 Tarrasa (Barcelona)

Tel.: 93-788 10 25

Provincia de Gerona:

REHADAP, S.A.

17005 Gerona

Tel.: 972- 23 09 13

## **CASTILLA-LA MANCHA**

Provincia de Albacete:

ENIMAR, S.L.  
02002 Albacete  
Tel.: 967- 50 59 13

## **GALICIA**

Provincia de Lugo:

JERPAR  
27780 Foz (Lugo)  
Tel.: 982- 15 15 79

## **MADRID**

Provincia de Madrid:

CLINIMOBEL, S.A.  
28860 Paracuellos (Madrid)  
Tel. 91- 658 08 74

## **PAIS VASCO**

Provincia de Alava:

TAIMI  
01170 Leguilano (Alava)  
Tel. 345- 45 54 61

Provincia de Vizcaya:

AULKI, S.L.  
48998 Arrankudiaga (Vizcaya)  
Tel.: 94- 648 18 62

URIBARRI, S.L.  
48498 Arrankudiaga (Vizcaya)  
Tel.: 94- 648 18 62

## Section 4: Accommodation

The Guide to Spanish Hotels published each year by the General Tourist Office, which includes an official report on all establishments in the country, also provides general information on the accessibility of each facility for wheelchair users, but makes no distinction between accessible accommodation and adapted accommodation.

The following hotels were selected as a result of a questionnaire and phone-calls by ALPE, as well as from their own information sources. There is, as yet, no all-Spanish accessibility norm. Local authorities in Madrid Barcelona and Calvià (Mallorca) have recently published norms for new public buildings.

These data were supplied by the various Autonomous Communities and have not been inspected in any way. They are given in alphabetical order by Autonomous Community, and by province within each Community. In some cases, we only have the name of the hotel. For further information contact ALPE (see Section 8).

### Andalucía

#### Provincia de Almería:

Hotel Sol Almería\*\*  
Ctra. Ronda, 193  
Almería  
Tel.: 951-27 18 11

Hotel Golf Portmagno\*\*\*  
Paseo Marítimo, s/n  
Aguadulce (Almería)  
Tel.: 951-34 22 16

Hotel Ballabona\*  
Autovía 340 Km. 54  
Huerca (Almería)  
Tel.: 951-47 12 19

Parador de Mojacar\*\*\*\*  
Playa, s/n  
Mojacar (Almería)  
Tel.: 951-47 82 50

#### Provincia de Cádiz:

Hotel Al-Mar\*\*\*  
Avda. de la Marina  
Algeciras (Cádiz)  
Tel.: 956-65 46 61

Hotel Alborán\*\*\*  
Calle Alamo Colonia  
Algeciras (Cádiz)  
Tel.: 956-63 28 70

Hotel El Lago\*\*  
Ctra. Jerez-Cartagena  
Arcos de la Frontera (Cádiz)  
Tel.: 956-70 04 67

Hotel Costa Golf\*\*\*\*  
Urbanización Novo  
Chiclana (Cádiz)  
Tel.: 956-49 45 35

### **Provincia de Córdoba:**

Hotel Los Gallos Sol\*\*\*  
Avda. Medina Azahara  
Córdoba  
Tel.: 957-23 55 00

Hotel Maimonides\*\*\*  
Torrijos, 4  
Córdoba  
Tel.: 957-47 15 00

Hotel Albucasis\*\*  
Buen Pastor, 11  
Córdoba  
Tel.: 957-47 86 25

Hotel Andalucía\*\*  
José Zorrilla, 3  
Córdoba  
Tel.: 957-47 60 00

### **Provincia de Granada:**

Hotel Helios\*\*\*  
Paseo de San Cristobal  
Almuñecar (Granada)  
Tel.: 958-63 44 59

Hotel Trinidad\*\*  
Cerveteri  
Almuñecar (Granada)  
Tel.: 958-63 02 74

Hotel Robemar\*\*  
Ctra. de Murcia  
Baza (Granada)  
Tel.: 958-86 07 04

Hotel El Ancla\*  
Avda. Geraneos, 1  
Calahonda (Granada)  
Tel.: 958-62 30 42

### **Provincia de Huelva:**

Hotel Luz Huelva\*\*\*\*  
Alameda Sumdheim  
Huelva  
Tel.: 955-25 00 11

Hotel Monteconquero\*\*\*  
Pablo Rada, 10  
Huelva  
Tel.: 955-28 55 00

Hotel Santa Ursula\*\*  
Ctra. Huelva-Ayamonte  
Huelva  
Tel.: 955-25 52 42

Hotel Sierra de Aracena\*\*  
Gran Vía, 21  
Aracena (Huelva)  
Tel.: 955-12 61 75

### **Provincia de Jaén:**

Hotel Fuente Granada \*  
Ctra. Granada-Badajoz  
Alcalá la Real (Jaén)  
Tel.: 953-58 06 12

Hotel Juanito\*\*\*  
Avda. Arca del Agua  
Baeza (Jaén)  
Tel.: 953-74 00 40

Hotel Noguera de la Sierra\*\*\*  
Coto Rios  
Cazorla (Jaén)

Hotel Truckstop\*  
Polígono el Guadí  
Guarroman (Jaén)

Tel.: 953-72 17 29

Tel.: 953-67 00 00

### **Provincia de Málaga:**

Hotel Las Palmeras \*\*\*\*  
Pº Marítimo, s/n  
29640 Fuengirola (Málaga)  
Tel.: 952-247 27 00

- Accessible.  
- Two adapted rooms.  
- Public areas accessible.  
- Ramps.

Hotel Los Alamos \*\*\*  
Carretera de Cádiz, s/n  
29620 Torremolinos (Málaga)  
Tel.: 952-238 46 77

- Completely accessible.

Hotel Don Pedro \*\*\*  
Avda. el Lido, s/n  
29620 Torremolinos (Málaga)  
Tel.: 952-238 68 44

- Accessible.  
- Public areas accessible.  
- Four adapted rooms.

Apart-Hotel Costa Lago \*\*\*  
Paseo Marítimo, s/n  
29620 Torremolinos (Málaga)  
Tel.: 237 56 25

- Accessible.  
- Public areas accessible.  
- Two adapted rooms.

### **Provincia de Sevilla:**

Hotel Plaza de Armas\*\*\*  
Marques de Parada  
Sevilla  
Tel.: 95-490 19 92

Hotel San Gil\*\*\*  
Parras, 28  
Sevilla  
Tel.: 95-490 68 11

Hotel San Pablo Sevilla\*\*\*  
Avda. de la Innovación  
Sevilla  
Tel.: 95-425 23 25

Hotel Marian\*\*  
Alhondiga, 24  
Sevilla  
Tel.: 95-421 61 32

Hotel Europa\*  
Jimios, 5  
Sevilla  
Tel.: 95-421 43 05

Hotel Naranjo\*\*  
San Roque, 11  
Sevilla  
Tel.: 95-422 58 40

### **Aragón**

### **Provincia de Huesca:**

Hotel Apolo\*\*  
Pineta, 4  
Ainsa (Huesca)  
Tel.: 974-50 08 88

Hotel Boltana\*\*  
Avda. de Ordesa, 39  
Boltana (Huesca)  
Tel.: 974-50 20 00

Albergue de Santa\*\*\*  
Ctra. Nal. 330  
Canfranc (Huesca)  
Tel.: 974-37 33 00

Hostería el Tozal\*\*\*  
Las Planas Ctra. Comarcal  
El Grado (Huesca)  
Tel.: 974-30 40 00

### **Provincia de Teruel:**

Hotel Santo Cristo\*  
Camino Santo Cristo  
Albarracín (Teruel)  
Tel.: 925-70 03 01

Hotel Calpe\*\*\*  
Ctra. Zaragoza  
Alcañiz (Teruel)  
Tel.: 925-83 07 32

Hotel Calamocha\*\*  
Ctra. Sagunto-Burgos  
Calamocha (Teruel)

Hotel Eurorruta\*\*  
Carretera Sagunto  
La Puebla (Teruel)

### **Provincia de Zaragoza:**

Hotel Oriente\*\*\*  
Coso, 11-13  
Zaragoza  
Tel.: 976-39 80 61

Hotel El Príncipe\*\*\*  
Santiago, 12  
Zaragoza  
Tel.: 976-29 41 01

Hotel Avenida\*\*  
Avda. César Augusto  
Zaragoza  
Tel.: 976-43 93 00

Hotel Lusa\*  
Apdo. Correos, 71  
Almunia (Zaragoza)  
Tel.: 976-81 22 23

### **Asturias**

Hotel La Gruta \*\*\*  
Alto de Buenavista, s/n  
Oviedo (Asturias)  
Tel.: 98-523 24 50

Hotel Picos de Europa \*\*\*  
Arenas de Cabrales  
Cabrales (Asturias)  
Tel.: 98-584 54 91

Hotel Los Acebos \*  
Susierra  
Cangas de Onís (Asturias)  
Tel.: 98-594 00 42

Hotel Esperanza \*  
Ppe. de Asturias, 33  
Castrillón (Asturias)  
Tel.: 98-550 02 00

Hotel La Lupa \*\*  
San Juan de la Piñera

Hotel Kaype \*\*  
Playa de Barro, s/n

Cudillero (Asturias)  
Tel.: 98-559 09 73

Llanes (Asturias)  
Tel.: 98-540 09 04

## **Baleares**

Hotel Borengo\*\*  
Joan Miró, 61  
Palma de Mallorca (Baleares)  
Tel.: 971-73 23 47

Hotel Isla de Mallorca\*\*  
Pza. Almirante Chueca  
Palma de Mallorca (Baleares)  
Tel.: 971-28 12 00

Hotel Kontiki Playa\*\*  
Marbella, 30  
Palma de Mallorca (Baleares)  
Tel.: 971-26 16 05

Hotel El Paso\*\*  
Alvaro de Bazán  
Palma de Mallorca (Baleares)  
Tel.: 971-23 27 40

## **Canary Islands**

### **Gran Canaria:**

Hotel Eugenia Victoria\*\*\*  
Avda. Graan Canaria  
Playa del Inglés (Gran Canaria)  
Tel.: 928-76 25 00

Hotel Parque Tropical\*\*\*  
Avda. Italia, 2  
Playa del Inglés (Gran Canaria)  
Tel.: 928-76 07 12

Hotel Waikiki\*\*\*  
Avda. Gran Canaria, s/n  
Playa del Inglés (Gran Canaria)  
Tel.: 928-76 23 00

Hotel Sunwing Playa del Inglés\*\*  
Avda. Gran Canaria, s/n  
Playa del Inglés (Gran Canaria)  
Tel.: 928-76 08 00

### **Tenerife:**

Hotel Tenerife Sol  
Playa de las Américas  
Arona (Tenerife)  
Tel.: 922-79 10 62

Hotel Vulcano  
Playa de las Américas  
Arona (Tenerife)  
Tel.: 922- 79 20 35

Aparthotel Columbus \*\*\*  
Avda. Penetración  
Arona (Tenerife)  
Tel.: 922- 77 32 50

Hotel Park Club Europe \*\*\*  
Avda. Marítima, s/n  
Arona (Tenerife)  
Tel.: 922- 79 27 08

Hotel La Siesta \*\*\*  
Avda. del Ltoral, s/n  
Adeje (Tenerife)  
Tel.: 79 23 00 - Fax: 79 22 20

Hotel Taburiente\*\*  
Dr. Guigou, 25  
Santa Cruz de Tenerife  
Tel.: 922-27 60 00

## **Cantabria**

### **Santander:**

Hotel Don Carlos\*\*\*  
Duque de Santo Mauro  
Santander  
Tel.: 942-28 00 66

Hotel María Isabel\*\*\*  
Avda. de García  
Santander  
Tel.: 942-27 18 50

N.H. Ciudad de Santander\*\*\*  
Menendez Pelayo  
Santander  
Tel.: 942-22 79 65

Hotel Conde\*  
Ctra. Irún-Oviedo  
Beranga (Santander)  
Tel.: 942-63 50 24

## **Cataluña**

### **Barcelona:**

Hotel San Angelo \*\*\*  
Consell de Cent, 74  
08015 Barcelona  
Tel.: 93-423 46 47

Hotel Rialto \*\*\*  
Ferran, 40-42  
08002 Barcelona  
Tel.: 93-318 52 12

Hotel Aragón\*\*\*  
Aragón, 569  
Barcelona  
Tel.: 93-245 89 05

Hotel Astoria\*\*\*  
París, 23  
Barcelona  
Tel.: 93-209 83 11

Hotel Paral·lel\*\*  
Poeta Cabanyes, 5  
Barcelona  
Tel.: 93-329 11 04

Hotel San Agustín\*\*  
Plaza de San Agustín  
Barcelona  
Tel.: 93-318 16 58

Hotel Nouvel\*  
Santa Ana, 18-20  
Barcelona  
Tel.: 93-301 82 74

Hotel Raco\*  
Vallderoura, 33  
Barcelona  
Tel.: 93-766 20 90

### **Gerona:**

Hotel Nord Gironí \*\*  
Major de Sarrià 1-5  
17840 Sarrià de Ter (Gerona)  
Tel.: 972-20 74 04  
Fax: 972- 20 76 07

Hotel Hipócrates \*\*\*  
Ctra. San Pol 229  
17220 San Feliú de Guixols (Gerona)  
Tel.: 972-32 06 62  
Fax: 972-32 38 04

Hotel Europa \*\*  
Ronda Firal 18  
Figueras (Gerona)  
Tel.: 972-50 07 44

Hotel Ronda \*\*  
Ronda Barcelona 1  
Figueras (Gerona)  
Tel.: 972-50 39 11

### **Lérida:**

Hotel Can Mestre \*\*  
Plaça Mayor, 8  
Pont de Suert (Lérida)  
Tel.: 973-69 03 50

Hotel Saurat \*\*  
Sant Martí, s/n  
255907 Espot (Lérida)  
Tel.: 973-62 41 62 Fax: 973-62 40 37

Hotel N.H. Pirineos\*\*\*\*  
Paseo de Ronda, 63  
Lérida  
Tel.: 973-27 31 99

Hotel Sansi Park\*\*\*\*  
Alcalde Porqueres  
Lérida  
Tel.: 973-24 40 00

### **Castilla-La Mancha**

#### **Provincia de Albacete:**

Hotel Eva\*\*  
Carmen, 49  
Albacete  
Tel.: 967-21 03 91

Hotel Baños de la Concepción\*\*  
Ctra. Córdoba-Valencia  
Villatoya (Albacete)  
Tel.: 967-47 00 36

#### **Provincia de Ciudad Real:**

Hotel Almanzor\*\*  
Bernardo Balbuena  
Ciudad Real  
Tel.: 926-21 43 03

Hotel Las Canteras\*\*  
Autovía de Andalucía  
Santa Cruz (Ciudad Real)  
Tel.: 926-34 24 75

#### **Provincia de Cuenca:**

Hotel Torremangana\*\*\*\*  
San Ignacio de Loyola  
Cuenca  
Tel.: 966-22 33 51

Hotel Cueva del Fraile\*\*\*  
Ctra. Cuenca-Buendía  
Cuenca  
Tel.: 966-21 15 71

#### **Provincia de Toledo:**

Hotel Carlos V\*\*\*  
Trastamara, 1  
Toledo  
Tel.: 925-22 21 00

Hotel Mayoral\*\*  
Avda. Castilla-la Mancha  
Toledo  
Tel.: 925-21 60 00

Hotel La Maruxina\*\*  
Ctra. de Ocaña  
Alameda (Toledo)  
Tel.: 925-50 04 92

Hotel El Patas\*\*  
Ctra. Madrid-Alicante  
Corral de Almaguer (Toledo)  
Tel.: 926-19 04 76

## **Castilla-León**

### **Provincia de Avila:**

Hotel Cuatro Postes\*\*\*  
Ctra. Salamanca  
Avila  
Tel.: 918-22 00 00

Hotel Manila\*\*\*  
Ctra. Plasencia  
Barco de Avila (Avila)  
Tel.: 918-34 08 44

### **Provincia de Burgos:**

Hotel Puerta de Burgos\*\*\*\*  
Vitoria, 69  
Burgos, Tel. 947-24 10 00

Hotel Conde de Miranda\*\*  
Miranda, 4  
Burgos, Tel. 947- 26 52 67

### **Provincia de León:**

Hotel San Marcos\*\*\*\*\*  
Plaza de San Marcos  
León  
Tel.: 987-23 73 00

Hotel Don Suero\*\*  
Suero de Quiñones  
León  
Tel.: 987-23 06 00

Hotel Pradorrey\*\*\*  
Ctra. Madrid-Coruña  
Astorga (León)  
Tel.: 987-61 57 29

Hotel Bedunia\*\*  
Ctra. Nal. VI  
La Bañeza (León)  
Tel.: 987-65 53 55

### **Provincia de Palencia:**

Hotel Europa Centro\*\*\*\*  
Magaz del Pisuerga  
Palencia  
Tel.: 988-78 40 00

Hotel Suco\*  
Ctra. Burgos-Portugal  
Quintanar del Rey (Palencia)  
Tel.: 988-79 21 11

### **Provincia de Salamanca:**

Parador de Salamanca\*\*\*\*  
Teso de la Feria  
Salamanca  
Tel.: 923-26 87 00

Hotel Castellano II\*\*  
Pedro Mendoza, 36  
Salamanca  
Tel.: 923-24 28 12

Hotel Castellano III\*\*\*  
San Francisco Javier  
Salamanca  
Tel.: 923-26 16 11

Hotel Don Juan\*\*  
Quintana, 6  
Salamanca  
Tel.: 923-26 14 73

### **Provincia de Soria:**

Hotel Caballero\*\*\*  
Eduardo Saavedra  
Soria  
Tel.: 975-22 01 00

Hotel Green Cadosa\*\*  
Ctra. Zaragoza-Zamora  
Soria  
Tel.: 975-21 15 02

Hotel II Virrey\*\*\*  
Mayor, 2-4  
Burgo de Osma (Soria)  
Tel.: 975-34 13 11

Hotel Río Lucero\*\*\*  
Ctra. Nal. 122, Km. 214  
Burgo de Osma (Soria)  
Tel.: 975-34 12 50

### **Provincia de Valladolid:**

Hotel Meliá Parque\*\*\*  
García Morato, 17  
Valladolid  
Tel.: 983-47 01 00

Hotel Olid Meliá\*\*\*\*\*  
Plaza de San Miguel  
Valladolid  
Tel.: 983-35 72 00

Hotel Imperial\*\*  
Peso, 4  
Valladolid  
Tel.: 983-33 03 00

### **Provincia de Zamora:**

Hotel Avenida\*\*  
Avda. General Primo de Ribera  
Benavente (Zamora)  
Tel.: 988-63 10 31

## **Extremadura**

### **Provincia de Badajoz:**

Hotel Río\*\*\*  
Avda. Adolfo Díaz  
Badajoz  
Tel.: 924-27 26 00

Hotel España\*\*  
San Antonio, 77  
Almendralejo (Badajoz)  
Tel.: 924-67 01 20

Hotel Cervantes\*\*  
C/ Camilo José Cela  
Mérida (Badajoz)  
Tel.: 924-31 49 61

Hotel Los Amigos\*  
Avda. del Perú, 1  
Olivenza (Badajoz)  
Tel.: 924-49 07 25

### **Provincia de Cáceres:**

Hotel San Juan\*\*  
Avda. Virgen Areem.  
Coria (Cáceres)  
Tel.: 927-20 30 48

Hotel Monfrague\*\*  
Cruce Ctra. Naval.  
Malpartida (Cáceres)  
Tel.: 927-40 48 81

Hotel Alfonso VIII\*\*\*  
Alfonso VIII, 32  
Plasencia (Cáceres)  
Tel.: 927-41 02 50

## **Galicia**

### **Provincia de La Coruña:**

Hotel España\*\*  
Juana de Vega, 7  
La Coruña  
Tel.: 981-22 45 06

Hotel Mara\*\*  
Galera, 49  
La Coruña  
Tel.: 981-22 18 02

Hotel La Provincialiana\*\*  
Rua Nueva  
La Coruña  
Tel.: 981-22 04 00

Hotel Pastoriza\*\*  
Ctra. Coruña-Carballo  
Areixo (La Coruña)  
Tel.: 981-10 02 50

### **Provincia de Lugo:**

Gran Hotel Lugo\*\*\*\*  
Avda. Ramón Ferreira  
Lugo  
Tel.: 982-22 41 52

Hotel Balneario de Lugo\*  
Barrio del Puente  
Lugo  
Tel.: 982-22 12 28

Hotel Rivera\*\*  
Ctra. General.  
Becerreia (Lugo)  
Tel.: 982-36 01 85

Hotel Torre de Nuñez\*  
Ctra. Nal. V Madrid-Coruña  
Conturiz (Lugo)  
Tel.: 982-22 72 13

### **Provincia de Orense:**

Hotel Gallego\*\*\*  
Ctra. Nal. 525  
Albarellos (Orense)  
Tel.: 988-41 82 02  
(3 steps at entrance)

Hotel Barcelona\*  
Avda. de Pontevedra  
Orense  
Tel.: 988-22 08 00  
Good access

Hotel Parque\*  
Parque de San Lázaro  
Orense  
Tel.: 988-23 36 11  
(1 step)

### **Provincia de Pontevedra:**

Hotel Virgen del Camino\*\*\*  
Virgen del Camino  
Pontevedra  
Tel.: 986-85 59 04

Hotel Jucamar\*  
Avda. de Marín, 5  
Cangas (Pontevedra)  
Tel.: 986-30 06 94

Balneario de la Virgen\*\*  
Calvo Sotelo, 2  
Cuntis (Pontevedra)  
Tel.: 986-54 80 00

Hotel Milano\*\*\*  
Avda. de Pontevedra, s/n  
Estrada (Pontevedra)  
Tel.: 986-57 35 35

### **La Rioja**

Hotel Palacios-Rioja\*\*  
Ctra. Zaragoza  
Alfaro (La Rioja)  
Tel.: 941-18 01 00

Hotel Iturrimurri\*\*\*  
Ctra. 232, Km. 41  
Haro (La Rioja)  
Tel.: 941-31 12 13

Hotel El Corregidor\*\*\*  
Zumalacarregui, 1  
Santo Domingo (La Rioja)  
Tel.: 941-34 21 28

## Madrid

Hotel Rafael Pirámides\*\*\*  
Pº de las Acacias, 40  
28005 Madrid  
Tel.: 91-517 18 28

Hotel Rafael Ventas\*\*\*  
Alcalá, 269  
28027 Madrid  
Tel.: 91-326 16 20

Hotel Reyes Católicos \*\*\*  
Angel, 18  
28005 Madrid  
Tel.: 91-365 86 00

Hotel NH Ppe. de Vergara \*\*\*\*  
Ppe. de Vergara 92  
28006 Madrid  
Tel.: 91-563 26 95

Hotel Tanger\*\*  
Gran Vía, 44  
Madrid  
Tel.: 91-521 75 85

Hotel Nuestra Señora\*  
Esparteros, 12  
Madrid  
Tel.: 91-532 21 72

Hotel Bari\*\*\*  
Vía Complutense  
Alcalá de Henares (Madrid)  
Tel.: 91-888 14 50

Hotel Castilla\*\*  
Ctra. de Andalucía  
Aranjuez (Madrid)  
Tel.: 91-891 26 27

## Murcia

Hotel Pacoche Murcia \*\*\*  
Cartagena, 30  
Murcia  
Tel.: 21 33 85

Pinito de Oro \*\*  
Urb. Montisol  
Aledo (Murcia)  
Tel.: 44 44 36

Venta el Puerto \*\*  
Ctra. Murcia-Cartagena, Km. 401  
Baños (Murcia)  
Tel.: 38 01 41

Hotel Cartagonova \*\*\*  
Marcos Redondo, 3  
Cartagena (Murcia)  
Tel.: 50 42 00 - Fax: 50 05 02

## País Vasco

### Provincia de Alava:

Hotel Páramo\*\*  
Pasaje Postas, 11  
Vitoria (Alava)  
Tel.: 945-14 02 40

Hotel Achuri\*  
Rioja, 11  
Vitoria (Alava)  
Tel.: 945- 25 58 00

Hotel Altube\*  
Autopista A-68  
Altube-Zuya (Alava)  
Tel.: 945-43 01 73

Motel Altube\*\*  
Murguía Zuya  
Altube-Zuya (Alava)  
Tel.: 945-43 01 50

### **Provincia de Guipúzcoa:**

Hotel Gurmendi\*\*\*  
Barrio de Igueldo  
San Sebastian (Guipuzcoa)  
Tel.: 943-21 41 11

Hotel Arrate\*\*\*  
Ego Gain, 5  
Eibar (Guipúzcoa)  
Tel.: 943-11 72 42

Hospedería de Aránzazu\*  
Barrio de Aránzazu, 29  
Onati (Guipúzcoa)  
Tel.: 943-78 13 13

Hotel Zarauz\*\*\*  
Avda. de Navarra, 2  
Zarauz (Guipúzcoa)  
Tel.: 943-83 02 00

### **Provincia de Vizcaya:**

Hotel Nervión\*\*\*  
Campo de Volantines  
Bilbao (Vizcaya)  
Tel.: 94-445 47 00

Hotel Arriaga\*  
Ribera, 3  
Bilbao (Vizcaya)  
Tel.: 94-479 00 01

Hotel Marono\*\*  
Correo, 21  
Bilbao (Vizcaya)  
Tel.: 94-416 58 51

Hotel Atalaya\*\*  
Itxaropen Kalea, 1  
Mundaka (Vizcaya)  
Tel.: 94-687 68 88

### **Valencia**

#### **Provincia de Alicante:**

Hotel Europa\*\*\*  
Ctra. de Valencia  
Alicante  
Tel.: 96-516 09 11

Hotel Maya\*\*\*  
Canónigo Peñalva  
Alicante  
Tel.: 96-526 12 11

Hotel El Cabo\*\*  
Cabo de la Huerta  
Alicante  
Tel.: 96-526 65 89

Hotel Rambla 9\*\*  
Rambla de Mendez  
Alicante  
Tel.: 96-514 45 80

Hotel San Miguel\*  
Generalísimo, 65  
Altea (Alicante)  
Tel.: 96-584 04 00

Hotel El Trovador\*\*  
Ctra. de Valencia  
Altea (Alicante)  
Tel.: 96-584 12 75

## **Provincia de Castellón:**

Hotel Fuente En Segures\*\*  
Balneario Fuente En Segures  
Benasal (Castellón)  
Tel.: 964-43 10 01

Hotel Orange\*\*\*  
Gran Avenida, s/n  
Benicasim (Castellón)  
Tel.: 964-39 44 00

Hotel Aguilar\*\*  
Avda. 3º Centenario  
Forcall (Castellón)  
Tel.: 964-17 11 06  
'Semi-accessible'

## **Provincia de Valencia:**

Parador del Saler\*\*\*\*\*  
Ctra. El Saler, Km. 22  
Valencia  
Tel.: 96-161 11 86

Hotel Hervideros de Cofrentes\*\*  
Balneario Hervideros  
Cofrentes (Valencia)  
Tel.: 96-189 40 25

Hotel Carabela II\*\*  
Avda. País Valenciá  
Cullera (Valencia)  
Tel.: 96-172 43 04

Hotel Safari\*\*\*  
Legazpi, 3  
Gandía (Valencia)  
Tel.: 96-284 04 00

## **Andorra**

Hotel Andorra\*\*  
Avda. Alabate, 13  
Andorra, Tel.: 9738-84 38 11

## **Ceuta**

Hotel La Muralla\*\*\*\*\*  
Plaza de Nuestra Señora  
Ceuta  
Tel.: 956-51 49 40

## **Melilla**

Parador de Melilla\*\*\*  
Apdo.- Correos  
Melilla  
Tel.: 95-268 49 40

## **Self-Catering Accommodation**

### **Andalucía**

#### **Provincia de Málaga:**

Residencia Tiempo Libre Marbella  
Junta de Andalucía  
Carretera de Cádiz, s/n  
29900 Marbella (Málaga)  
Tel.: 952-283 12 85 / 89

- Accessible.
- Five adapted bungalows.
- Public areas accessible.

Albergue Juvenil Málaga  
Junta de Andalucía  
Plaza Pío XII, 6  
29007 Málaga  
Tel.: 952-230 85 00

- Semi-accessible.
- One adapted room.
- Public areas accessible.

Residencia Carlos I  
Loma del Colegial, 9  
26690 Torremolinos (Málaga)  
Tel.: 952-237 14 09 / 44 69

- Residence with assistance.

### **Madrid**

#### **Provincia de Madrid:**

Residencia de COCEMFE  
Eugenio Salazar, 2  
Madrid  
Tel.: 91-413 80 01

- Accessible.
- For small groups.

### **Youth Hostels with adapted rooms**

Contact: Red Espanola de Albergues Juveniles, Jose Ortega y Gasset 71,  
Madrid 28006. Tel. 43.77700, Fax 4018160.

### **Andalucía:**

ENIX  
Ctra. de Enix, s/n  
Enix (Almería)

GARRUCHA  
Marqués de Chavarri, 23  
Garrucha (Almería)

JEREZ DE LA FRONTERA  
Avda. Carrero Blanco, 30  
Cádiz

CORDOBA  
Plaza Judas Leví, s/n  
Córdoba

MOTRIL  
Camino "El Romeral", s/n  
Motril (Córdoba)

VIZNAR  
Camino de Fuente Grande, s/n  
Viznar (Granada)

HUELVA  
Avda. Marchena Colombo, 14  
Huelva

PUNTA UMBRIA  
Avda. Océano, 13  
Punta Umbría (Huelva)

JAEN  
Glorieta Blas Infante, s/n  
Jaen

MALAGA  
Plaza de Pío XII, 6  
Málaga

MARBELLA  
Trapiche, 2  
Marbella (Málaga)

TORREMOLINOS  
Avda. Carlota Alesandri, 127  
Torremolinos (Málaga)

Cantabria:  
ALBERGUE MAX  
Entrambasaguas  
Cantabria  
Tel.: 942-52 50 06

### **Adapted Apartments**

Apartamentos Mar y Sol  
Trasera Victoria Court. Los Cristianos  
Tenerife  
Tel.: 922- 78 54 50 / 54 Fax: 922- 73 01 44

Purpose built health and fitness resort, designed to be fully accessible. Adapted transport available for airport, personal assistance available.

Apartamentos NOELIA  
Mojón Poniente, s/n  
Adeje (Tenerife)  
Tel.: 922-79 35 11 - Fax: 922-79 36 09

Mallorca: S'ALBA  
S'Alba AC 83, 07200 Felanitx  
Tel./Fax: 971.827299

Bungalow for five people in the east of the island, 12 km from the sea. Owned by a wheelchair user and completely adapted. Owners live nearby and can offer assistance (also speak English).

## **House Exchange**

There are two big associations which organise house exchange in Spain and also for people from abroad.

### **INTERVAC**

Consejo de Ciento, 226, 1º  
08.011 Barcelona, Tel.: 93-253 31 71

### **INTERCAMBIO DE VIAJES**

Viajes Calatrava  
Cea Bermudez, 70  
28.003 Madrid  
Tel.: 91-549 47 97

## **Holiday Clubs**

### **MALLORCA CALVIA CLUB**

Futures Calviá  
C/ Sa porrasa, 6  
Magaluf  
Mallorca  
Tel.: 971- 13 01 08

Six hotels belonging to this club are planned to be completely accessible, all on the west coast of Mallorca.

## Section 5: Visitor Attractions & Places to Visit

### Adapted Shopping Centres

*Canarias (Canary Islands)*

*Tenerife:*

"Parque Santiago IV"  
Avda. Litoral, s/n  
Playa de las Americas  
Santa Cruz de Tenerife

Centro Comercial "Santa Cruz"  
Autopista del Sur, Km. 5,9  
Santa Cruz de Tenerife  
Tel.: 922-62 33 62 - Fax: 92263 06 01

*Madrid:*

HIPERCOR  
Mendez Alvaro  
Retama, 8  
28045 Madrid  
Tel.: 91-528 32 00

San José de Valderas  
Ctra. Nal. V, Km. 8  
28925 San José de Valderas (Madrid)  
Tel.: 91-612 21 12

EL CORTE INGLES  
Goya, 74  
28001 Madrid  
Tel.: 91-577 71 71

Preciados, 3  
28001 Madrid  
Tel.: 91-532 81 00

Princesa, 41  
28008 Madrid  
Tel.: 91-542 48 00

Raimundo Fdez. Villaverde, 79  
28003 Madrid  
Tel.: 91-556 23 00

### Parkings

*Madrid:*

Parking del Corte Inglés  
Preciados, 3  
Tel.: 91-532 18 00

Parking Drugstore  
Fuencarral, 101  
Tel.: 91-446 01 87

## **Cinemas**

### *Madrid:*

Cine Alba  
Duque de Alba, 4  
Tel.: 91-369 18 65

Cine Alphaville  
Princesa, 5  
Tel.: 91-548 45 24

Cine Juan de Austria  
Gral. Mola, 291  
Tel.: 91-359 02 48

Cine Lido  
Bravo Murillo, 200  
Tel.: 91-570 66 33

Minicines 1,2 y 3  
Fuencarral, 126  
Tel.: 91-570 24 13

Cine Palafox  
Luchana, 15  
Tel.: 91-446 18 87

Cine Peñalver  
Conde de Peñalver, 59  
Tel.: 91-402 89 18

Cine Rio  
Melquíades Bienciento, 7  
Tel.: 91-433 92 73

Cine Tívoli  
Alcalá, 80  
Tel.: 91-578 07 73

## **Museums**

### *Tenerife:*

Centro de Fotografía  
Angel Guimera, s/n  
Santa Cruz de Tenerife

Museo de las Ciencias y el Cosmos  
Vía Láctea, s/n  
La Laguna (Tenerife)  
Tel.: 922-26 34 55 - Fax: 922-26 32 95

### *Madrid:*

Museo de Goya  
P<sup>a</sup> de la Florida, s/n  
28008 Madrid  
Tel.: 91-547 79 21

Museo Municipal  
Fuencarral, 78  
28004 Madrid  
Tel.: 91-522 57 32

Museo Thyssen-Bornemisza  
P<sup>o</sup> del Prado  
28071 Madrid  
Tel.: 91-420 39 44

Museo del Prado  
P<sup>o</sup> del Prado, s/n  
28014 Madrid  
Tel.: 91-420 28 36

Centro de Arte Reina Sofía  
Santa Isabel, 52  
28014 Madrid  
Tel.: 91-467 50 62

*Valencia:*

Instituto Valenciano de Arte Moderno (IVAM)

### **Bars and Restaurants**

*Tenerife:*

Kiosco Numancia  
Rambla General Franco, s/n  
Santa Cruz de Tenerife

Kiosco La Paz  
Rambla General Franco, s/n  
Santa Cruz de Tenerife

Mesón El Monasterio  
La Montañeta, 12  
Los Realejos (Tenerife)  
Fax: 922-37 05 10

### **Pharmacies**

*Tenerife:*

Farmacia Lda. Milagros Martín Fdez.  
Avda. Blas Pérez, s/n  
Puerto de la Cruz (Tenerife)  
Tel.: 922-38 48 28

Farmacia Dr. Carlos Blesa  
Rambla Gral. Franco, 8  
Santa Cruz de Tenerife  
Tel.: 922-75 21 64

### **Various Attractions:**

#### **Andalucía**

*Córdoba:*

Jardín para Invidentes  
Jardín Botánico de Córdoba  
Córdoba

#### **Canary Islands**

*Tenerife:*

Artesanía Canaria  
Pueblo Canario, L-108  
Las Américas (Tenerife)

Loro Parque  
Avda. de Colón, s/n  
Puerto de la Cruz (Tenerife)

Parque "García Sanabria"  
Mendez Nuñez, s/n  
Santa Cruz de Tenerife

Plaza de la Candelaria  
Castillo, s/n  
Santa Cruz de Tenerife

Plaza Weyler

Avda. de Colón

Avda Angel Guimera, s/n  
Santa Cruz de Tenerife

Puerto de la Cruz (Tenerife)

Plaza del Adelantado  
La Laguna (Tenerife)

Paseo "Camino Largo"  
La Laguna (Tenerife)

Playa de las Teresitas  
Santa Cruz de Tenerife

Mirador de la Paz  
Puerto de la Cruz (Tenerife)

Mirador del Bailadero  
Taganana  
Santa Cruz de Tenerife

### **Valencia**

Campo de Fútbol "Luís Casanova"

Campo de Fútbol del Elche C.F.

## **Section 6: Sources of Funding, Travel Insurance, Personal Assistance**

Instituto Nacional de Servicios Sociales, INSERSO  
Avda. de la Ilustración, s/n  
28029 Madrid  
Tel.: 91-347 70 00

Real Patronato de Prevención y Atención  
a Personas con Minusvalías.  
Serrano, 140  
28006 Madrid  
Tel.: 91-562 73 37

### **Personal Assistance**

The Aynda a Domicilio (domestic personal assistance) schemes are very difficult to access for foreigners, but IHD offers assistance to disabled people on holiday in Mallorca, the Costa del Sol and Benidorm. Contact:

IHD International  
Postbox 62, 83480 Puget-sur-Argens  
France, Tel. +33.94816151, Fax +33.94816143

ALPE also run a programme of personal assistance, for a modest fee, which can be used by visitors to Spain. See Section 8.

## **Section 7: Guidebooks**

Guia Urbana de Sevilla para minusvalidos del aparato locomotor, gives information in Spanish, English and French on accessibility of accommodation, transport, restaurants etc. in Seville.

Available from: Instituto Andaluz de Servicios Sociales  
Albareda 12-14, 41001 Sevilla, Tel. 459.8200.

For a further list of guidebooks in Spanish, please contact ALPE. Other general disability guides also cover Spain, for example:

"Holidays and Travel Abroad" 1996, RADAR guide (in English). A travel guide for disabled people, covering many countries and giving useful information to help prepare your holiday. Published by John Stanford, the Royal Association for Disability and Rehabilitation (RADAR), 25 Mortimer Street, London W1N 8AB. Tel. +44.(0)171.6375400, Fax +44.(0)171.6371827.

Handicapped Reisen Ausland, 1995. Guide in German on checked and welcoming holiday accommodation in 68 countries, including Spain. Available from: Yvo Escales, FMG Fremdenverkehrs Marketing GmbH, Postfach 1547, 53005 Bonn. Tel. +49.(0)228.616133, Fax +49.(0)228.623500.

## **Section 8: Useful Contacts & National Tourist Offices**

### **Official Bodies**

#### **INSERSO**

The National Institute of Social Services (INSERSO) answers to the Ministry of Social Affairs and has entered into a series of agreements with a number of public and private associations which organise holidays for disabled people. In this way, each year, approximately 3,000 mentally, physically or sensorially disabled persons can enjoy one of the planned holiday programmes.

Instituto Nacional de Servicios Sociales  
Avda. de la Ilustración, s/n  
28029 Madrid  
Tel.: 91-347 70 00

### **NGO & Private Bodies**

#### **ALPE**

The Spanish Association Against Poliomyelitis (ALPE) has been working in the field of tourism for seven years and organises a number of activities designed to make tourism within the reach of all. To this end, besides the World Organization for Tourism and the Ministry of Economy and Finance, they are in contact with the relevant Council of each Autonomous Community in Spain, as well as with the Municipal Tourist Authorities.

The ALPE programme trains disabled people to work in the tourist industry, and endeavours to make the tourist and leisure industry aware of the specific needs of disabled people.

ALPE (Asociación Española de la Lucha Contra la Poliomiéлитis)  
Att: Nieves Sanchiz Pons  
Casarrubuelos, 5 28015 Madrid  
Tel.: 91-448 08 64

#### **COCEMFE**

The National Coordinating Confederation of the Physically Disabled in Spain (COCEMFE), began to organise its holiday programmes in 1987, and has become one of the organisations which takes the largest number of people on holiday. Since 1987, it has organised approximately nine holidays a year, both in high and low season, for 45 people each.

Confederación Coordinadora Estatal de Minusválidos Físicos  
Att: Manuel Job Plaza  
Eugenio Salazar 2, 28002 MADRID  
Tel.: 91- 413 80 01

## **FEAPS**

The Spanish Confederation of Federations and Associations for Mentally Disabled People, FEAPS, organises many leisure and free-time programmes each year, mainly during the holiday period.

Confederación Española de Federaciones y Asociaciones

Pro Personas Deficientes Mentales

Att: Sr. D. Paulino Azúa

General Perón, 32 1º

28002 MADRID

Tel.: 91-556 74 13

## **The ECOM Federation**

The ECOM Federation (Federation of Organisations Cooperating with Disabled People) began to implement a new concept of travel in 1988, based on the right to privacy, individuality and an independent life. The directors of this organisation felt that, as most associations for disabled people organise group tours, the best option was to organise individual trips.

Moreover, ECOM compiles up-to-date information on suitable tourist accommodation and equipment and also ensures that the specific legislation on the elimination of obstacles is complied with.

## **FEDERACION ECOM**

Federación de Entidades Colaboradoras del Minusválido

Avda. Gran Vía de les Corts Catalanes, 562 Pral. 2ª

08011 Barcelona, Tel.: 93 - 451 55 50

## **ONCE Foundation**

The ONCE Foundation was created with some of ONCE's lottery profits and the government made it allocate part of its budget to the other disabled communities, i.e. physically and mentally disabled people and deaf people. Part of its budget is used to subsidise and support holidays for elderly within the general INSERSO programmes.

In the autumn of 1990, the ONCE Foundation launched its international activity programme by encouraging solidarity with disabled people from Eastern Europe. Another of the ONCE Foundation's achievements has been the creation of one of Spain's best-designed tourist facilities: the Hotel ALBATROS in Illetas (3 km from Palma de Mallorca - Tel.: (971) 40 22 11). Moreover, the company VIA LIBRE, at the request of the ONCE Foundation, has carried out accessibility studies of Spain's major tourist attractions (from the Seville Expo in 1992 to the Barcelona Olympics), and has made it possible for another hotel similar to the one in Illetas to be opened in Huelva. There is also a plan for the total conversion of more hotels.

Fundación ONCE

Att: Sr. D. Miguel Segarra

Administrador

C/ Sebastián Herrera, 15 5ª, 28012 MADRID

Tel.: 91-597 47 27

Municipal Institute for Disabled People, Barcelona

In Barcelona, the Municipal Institute for Disabled People concerns itself with meeting the specific requirements of disabled people and ensuring that the town council is made aware of these requirements, thus encouraging full compliance with the legislation for social integration and increasing the participation of disabled persons in society. Its activities include the procedure for the use of cards on adapted minibuses, information services on accessibility in the city.

INSTITUTO MUNICIPAL DE DISMINUIDOS DE BARCELONA  
AYUNTAMIENTO DE BARCELONA

Att: Sra. Dña. Marta Colomer  
Conde de Urgel, 240 3º, 08014 BARCELONA

ONCE

Each year, the directorate of the National Spanish Organisation for the Blind (ONCE) organises several holidays for its pensioners and members over 65 years. A total of 5,000 places on the Spanish coast are offered. One period is free of charge for people on low income. ONCE also makes available 300 places in health resorts. The regional delegations also have their own holiday programmes.

Since 1988, ONCE has also been subsidising and organising encounters between blind people from all over the world. Two hundred people meet each year in summer. Through its International Relations department, it also organises cultural and sporting exchanges with associations in other countries.

ONCE, Organización Nacional de Ciegos  
José Ortega y Gasset, 18  
28006 Madrid  
Tel.: 91-431 19 00

CONFEDERACION NACIONAL DE SORDOS DE ESPAÑA

Att: Sra. Dña. Asunción Mancedo  
Alcalá, 160, 28028 Madrid  
Tel.: 91- 356 58 32

FEDERACION ESPAÑOLA DE MUNICIPIOS Y PROVINCIAS

Presidente de la Comisión de Servicios Sociales  
Att: Sr. D. Jesus Mañueco Alonso  
Nuncio 8, 28005 MADRID  
Tel.: 979-71 51 02

FEDERACION ESPAÑOLA DE DEPORTE PARA MINUSVALIDOS

Ferraz, 16  
28008 Madrid  
Tel.: 91-247 17 18

## **ANDALUCIA**

### *Provincia de Almería:*

FEDERACION ALMERIENSE DE MINUSVALIDOS FISICOS  
San Francisco Javier, 22  
04006 Almería  
Tel.: 951-22 10 00

### *Provincia de Cádiz:*

FEDERACION PROVINCIAL DE MINUSVALIDOS DE CADIZ  
Aurora, 44  
11300 La Línea de la Concepción (CADIZ).  
Tel.: 956-10 14 23

### *Provincia de Córdoba:*

FEDERACION PROVINCIAL DE MINUSVALIDOS FISICOS DE CORDOBA  
Motril, s/n  
Centro Municipal de Servicios Sociales  
14013 Cordoba  
Tel.: 957-47 20 00

### *Provincia de Granada:*

FEDERACION PROVINCIAL DE MINUSVALIDOS FISICOS DE GRANADA  
Santa Escolástica, 18 B°  
18009 Granada  
Tel.: 958-22 97 76

### *Provincia de Jaén:*

FEDERACION DE MINUSVALIDOS DE JAEN  
La Luna, 9-A B°  
18009 Jaen  
Tel.: 953-26 75 66

### *Provincia de Málaga:*

FEDERACION MALAGEÑA DE MINUSVALIDOS FISICOS  
La Cerda, s/n Local 23  
29002 Málaga  
Tel.: 952-35 06 02

### *Provincia de Sevilla:*

FEDERACION DE ASOC. DE MINUSVALIDOS FISICOS DE SEVILLA

Patricio Sanz, 7  
41003 Sevilla  
Tel.: 95-437 59 93

## **ARAGON**

*Provincia de Teruel:*

FEDERACION TUROLENSE DE MINUSVALIDOS FISICOS  
Hijar, 4, 2º  
44600 Alcañiz (Teruel)  
Tel.: 974-83 37 39

## **ASTURIAS**

*Provincia de Asturias:*

UNION DE MINUSVALIDOS DE ASTURIAS  
Balmes, 19 Bº  
33204 Gijón  
Tel.: 985-36 04 31

## **BALEARES**

*Isla de Mallorca:*

FED. COORDINADORA DE MINUSVALIDOS DE BALEARES  
Viñaza, 12 C Bº  
07005 Palma de Mallorca  
Tel.: 971-46 35 45

## **CANARY ISLANDS**

*Isla de Gran Canaria:*

FEDERACION REGIONAL CANARIA DE ASOC. PRO DISM. PSIQUICOS  
Prolongación Juan M. Durán, 50  
35010 Las Palmas de Gran Canaria  
Tel.: 928-22 70 77

## **CANTABRIA**

FEDERACION CANTABRA DE ASOC. PRO DISM. PSIQUICOS  
Nicolás Salmerón, 1  
39009 Santander  
Tel.: 942-22 06 58

## **CATALUÑA**

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COORDINADORA DE DISMINUIDOS FISICOS DE BARCELONA

Salvadors, 24  
08001 Barcelona  
Tel.: 93-241 32 06

*Provincia de Gerona:*

FED. DE ASOC. DE MINUSVALIDOS FISICOS DE GERONA

Empuries, 31  
17005 Gerona  
Tel.: 972-23 45 02

## **CASTILLA-LA MANCHA**

*Provincia de Albacete:*

FEDERACION PROV. DE MINUSVALIDOS FISICOS

Avila, 10  
02002 Albacete  
Tel.. 967-23 34 42

*Provincia de Ciudad Real:*

FEDERACION PROV. DE MINUSVALIDOS FISICOS DE CIUDAD REAL

Barriada de Consolación, s/n, Módulo 1  
13300 Valdepeñas (Ciudad Real)  
Tel.: 926-31 03 15

*Provincia de Toledo:*

CONFED. CASTELLANO-MANCHEGA DE MINUSVALIDOS FISICOS

Carreteras, 1  
45003 Toledo  
Tel.: 925-21 65 73

## **CASTILLA Y LEON**

*Provincia de Guadalajara:*

FEDERACION DE MINUSVALIDOS FISICOS DE GUADALAJARA

Leyna Serrano, 22  
19002 Guadalajara

## **GALICIA**

*Provincia de la Coruña:*

CONFEDERACION GALLEGA DE MINUSVALIDOS

Rúa Modesto Brocos, 7 Bº

15704 Santiago de Compostela

Tel.: 981 57 46 98

## **MADRID**

Federación de Asoc. de Minusválidos Físicos de la Comunidad de Madrid

FAMMA

Galileo, 67 Bº B

28015 Madrid

Tel.: 91-593 35 50

## **MURCIA**

FED. ASOC. DE MINUSVALIDOS FISICOS DE MURCIA

Sierra de Gredos, 6 Bº

30005 Murcia

Tel.: 968 29 28 26

## **PAIS VASCO**

*Provincia de Vizcaya:*

FED. COORD. MINUSVALIDOS FISICOS DE VIZCAYA

Sancho Azpeitia, el Vizcaíno, 2 Bº

48014 Bilbao

Tel.: 94-475 30 59

## **VALENCIA**

*Provincia de Alicante:*

FED. PROV. DE MINUSVALIDOS FISICOS DE ALICANTE

Cronista Joaquín Collía, 5 Local 7

03010 Alicante

Tel.: 96 535 71 87

*Provincia de Castellón:*

FED. COORD. DE MINUSVALIDOS FISICOS DE CASTELLON

Obispo Salinas, 22 Bº

12003 Castellón

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Kurfürstendam 180  
10707 Berlin  
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21 Avenue des Arts  
1000 Brussels  
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Store Kongensgade 1-3  
1264 Copenhagen K  
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Stureplan 6  
114 35 Stockholm S  
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40 Bld. Helvétique  
1207 Geneve  
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Mechelininkatu 12-14  
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Laan van Meerdervoort 8-8a  
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Ruselokkveien 26  
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Rotenturmstrasse 27  
1010 Wien 1  
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